

MANAGING FOR CONTINUAL IMPROVEMENT

Because MPC's commitment to its core values is a powerful driver of its long-term success, we have woven continual improvement into the fabric of our performance.

We use the "Plan – Do – Check – Adjust" framework, aligned with the American Chemistry Council's Responsible Care® Management System.

Through the implementation of this system, we take a best-practices approach to health, environment, safety and security processes, integrating risk assessment and risk management into our business and operating planning cycles and decision-making processes. We bolster our management system with performance-based standards that clearly delineate the outcomes we expect of ourselves. We regularly update these standards to reflect legislative or regulatory changes, and to incorporate lessons learned from audits or incident investigations. Continual improvement is the ongoing objective.

MPC's commitment to its values is safeguarded and driven by various empowered internal organizations, including Health, Environment, Safety & Security (HES&S); Diversity and Inclusion; Business Integrity and Compliance; Community Relations; Supplier Diversity; and Internal Auditing.

